

# EVANS SCHOOL OF EXCELLENCE

## SENIOR SECONDARY SCHOOL

(Affiliated to Central Board of Secondary Education - New Delhi)
Affiliation Number: 1931094

# GRIEVANCE / COMPLAINT REDRESSAL COMMITTEE

#### **OBJECTIVES:**

A Grievance Redressal Committee has been formed in our school to settle genuine grievances of students, staff and parents up to a satisfactory level so as to create a healthy relationship among the students, parents and staff. The grievance will include any matter relating to students and staff. The committee is requested to contribute effectively to dispose of the grievances at the earliest.

#### RULES:

- 1. To deal with all the genuine grievances of students and staff of the school.
- 2. All complainants should submit their grievances to the committee in writing.
- 3. The committee will meet at least once a month to resolve the grievances.
- To take a conclusive decision and submit its recommendations to the deciding authority for removal of alleged grievances.
- 5. The student/staff shall bring up his/her grievance in a prescribed format immediately to the grievance cell without fail. The number of grievances settled or pending will be reported to the Principal/Director every month.

### PROCEDURE:

A complaint box is provided on the ground floor for students to submit grievances in writing.

EVANS SCHOOL OF EXCELLENCE
C. T. M. PURAM, PARAKKAI POST
KANYAKUMARI DIST. - 629 601.

PRINCIPAL

EVANS SCHOOL OF EXCELLENCE
C.T.M. PURAM, PARAKKAI POST

KANYAKUMAR, DIST - 629 501

The Committee will also hold timely meetings, to discuss the plan of actions, potential cases, queries and updates which will be supervised by the Principal. This will ensure the functioning and progress of the implemented ideas within the school.

S.No	Name of the Staff Member	Official Position	Designation
1.	Mr. Kannan V	Principal	Chairperson
2.	Mrs. Stella Bai	Vice Principal	Member Secretary
3.	Mrs. Selvi P	Co-ordinator	Member
4.	Mrs. Jiji Mol	Special Educator	Member
5.	Mrs. Deepa	PGT	Member
6.	Mrs. Gnana Jeni	TGT	Member
7.	Mrs. Buvana	TGT	Member

CORRESPONDENT

EVANS SCHOOL OF EXCELLENCE C. T. M. PURAM, PARAKKAI POST KANYAKUMARI DIST. - 629 601. PRINCIPAL EVANS SCHOOL OF EXCELLENCE C.T.M. PURAM, PARAKKAI POST

KANYAKUMAR, DIST - 629 601